

Bocconi

FREQUENTLY ASKED QUESTIONS: DURING YOUR STAY

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1. What do I have to do when I first arrive at Bocconi?

Upon arrival, you have to check-in to receive your student ID-card and officially register your arrival. We will send you an email with information about when and where to go.

2. Does Bocconi organize an Orientation Program?

Yes, before the beginning of Bocconi courses a wide range of Welcome Activities are organized to help students get used to the new environment. Bocconi senior students will be available at our Welcome Desk to assist you during your first days in Milan. An Orientation Meeting is scheduled before the beginning of classes: students are strongly recommended to join the meeting as key information is provided.

3. How do I open an Italian bank account?

If you need to open a bank account in Italy, you will need to present some documents at the bank of your choice. For further info click [here](#).

4. Does the University have a Lost&Found desk?

Yes, the Lost&Found desk at Bocconi is located in the Main Building (Via Sarfatti, 25) on the 1st floor, room 118.

5. Does the University have a medical centre?

A nursing service is available at Euromedica, an health center very close to Bocconi campus, by paying a yearly subscription of 12 euro (Mondays through Fridays from 9:00am to 1:00pm, no appointment required). In case you need to see a general practitioner, the ISD staff will provide you with a list of English-speaking doctors.

6. Is there somebody I can talk to if I need psychological support?

Yes, Bocconi offers an on-campus counseling service, that helps students who are experiencing difficulties. For further information click [here](#).

7. How do I get a second copy of my Bocconi ID Card?

In order to get another copy of your Bocconi ID Card, you need to turn to the ISD office. If the card has been lost you will be asked to pay an administration fee of 26€. If your Bocconi Card has been stolen, you may want to report the event at the closest police station, and provide the ISD office with your Police report “denuncia”. In this case, you will not be charged any fee. The closest police station to Bocconi Campus is “Commissariato Porta Ticinese”, which is located in via Tabacchi n°6.

8. How can I get a subscription to the public transportations?

A monthly-pass that gives you unlimited access to the entire public transport system within the city costs 22 € for students under 26 and 35 € for students over 26. Subscriptions costs 10 euro and can be made at one of the ATM Point located in the most important metro stations (Duomo, Cadorna, Porta Garibaldi, Centrale, Loreto, Romolo). You will receive assistance and instructions by the ISD staff upon arrival.

9. How do I get an Italian phone number?

You can purchase a SIM card or subscribe a plan in one of the main Italian cell phone companies' shops:

- TIM
- Vodafone
- Wind
- 3
- Fastweb

10. How can I access Wi-Fi on the university campus?

Log on to the “bocconi-studenti” wi-fi network using your Bocconi credentials. Further information can be found at the following [link](#).

11. Where can I print on campus?

Bocconi offers its students Ricoh myPrint, a new self-service printing, photocopying and scanning system students can access through any device, including a mobile app. Moreover there are PC rooms with printing facilities available to students located in the main building (via Sarfatti 25).

12. Can I/my family ship packages to the ISD office?

No, it is not possible to ship anything to the ISD office. There is a university post office located in Viale Bligny 12 available for personal needs of students.

13. Is there a place where I can store my luggages at Bocconi?

No, but there are city luggage store located both at the main central station and at the airports (Malpensa, Linate). Bocconi University does not offer a luggage storage service. You can consider leaving your baggage at Stazione Centrale. For more information please visit: <http://www.milanocentrale.it/en/service/detail/deposito-bagagli/> You have also the possibility to store your luggage at Linate or Malpensa Airport. You can find all the details about the service at the following links:

- Linate <http://www.milanolate.eu/en/useful-information/passenger-services/useful-services>
- Malpensa <http://www.milanomalpensa.eu/en/useful-information/passenger-services/useful-services>

14. Is there support for students with disabilities?

Bocconi University supports students with disabilities. Students are required to notify the disability in a dedicated section of the online application for the exchange program and upload the supporting paperwork (a document in English issued by the home university). The International Student Desk will get in touch with the students who notified a disability, to better discuss the exam accommodations they receive at their home school and try to arrange similar conditions during exams at Bocconi.

15. Are there any students' associations for international students in the University?

There are many student associations recognized by Bocconi; the list is updated each academic year. You can find it at this link: www.unibocconi.eu/studentassociations

16. What recreational facilities does the University offer?

Bocconi has its own gym, its own sport team "Pellicani" (www.unibocconi.eu/pellicani) and an association dedicated to art, culture, music and theatre (ACTMB). Every kind of recreational activity is sponsored by Campus Life (www.unibocconi.eu/campuslife)

17. Does Bocconi have its own gym?

Yes, students can register at the Bocconi gym ([Unifit](#)) given that they provide a doctor note on letterhead stating that the student: "is able to perform non competitive sport activities". Exchange students are granted a reduced rate by showing their Bocconi ID card.

18. Can I do an internship while on exchange?

Bocconi Career Service helps students find internship opportunities and get ready for job interviews. At the beginning of each semester, during the Orientation Meeting, a colleague from the Career Service will explain the services available to exchange students. More details are available at : www.unibocconi.eu/careerservice

19. What am I required to do in order to complete my exchange semester?

All incoming exchange students are required to complete an evaluation questionnaire available on the yoU@B agenda, to return all the books borrowed from the Library and to provide us with their departure information.