EXCHANGE STUDENTS WELCOME GUIDE
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UNIVERSITÀ BOCCONI

Founded in 1902, Università Bocconi is considered the leading university in Business and Economics in Italy. Bocconi is a private university committed to playing a strong academic and cultural role in a fully international context within the fields of Economics, Management, Statistics and Law. Since its foundation Bocconi has continuously provided an excellent academic background while giving importance to cultural awareness and an international perspective, as well as providing the tools necessary to succeed in the ever-changing business world.

Bocconi modern urban campus lies in the heart of Italy's bustling business and finance city. Our course offer – ranging from undergraduate to PhD - provides a quality response to a wide range of educational needs. The University has over 14,000 students, a faculty of 1,400 members and approximately an administrative staff of 600.

Bocconi offers a broad range of undergraduate and graduate programs taught in Italian and in English by a distinguished Italian and international Faculty. Classes at Bocconi offer up-to-date, quality content and interactive methods supported by excellent IT and library facilities. Lessons with highly qualified faculty and distinguished visiting professors are enriched with seminars and workshops involving members of the Italian and international business community.

www.unibocconi.eu
BOCCONI INTERNATIONAL PERSPECTIVE

One of the University’s strategies is to invest heavily in international programs, therefore Bocconi’s process of internationalization has accelerated over the past years. As a result, the international faculty and student bodies have been steadily growing, building a truly global environment.

Bocconi is also part of three prestigious international university networks which hold the top spots in world rankings for quality and teaching research such as:

- **PIM NETWORK** (Partnership in International Management), an international consortium which brings together 57 leading business schools from all over the world (www.pimnetwork.org);
- **CEMS** (The Global Alliance in Management Education), a strategic alliance of leading business schools and multinational companies. Bocconi is a founding member (www.cems.org);
- **THEMIS**, an International network focused on International and Business Law Education.

INTERNATIONALIZATION: THE NUMBERS

Bocconi’s network of relations with other leading universities today includes 200 partners located in 50 countries all over the world. Each year, nearly **2,800** students participate in one of the many international opportunities promoted, including exchange programs, Campus Abroad programs, Double Degree, internship opportunities and competitions.

Over **1,200** exchange (including CEMS and Themis) students coming from our international network spend a period of study at Bocconi.

*Over 2,800 international opportunities are offered each year in about 100 countries worldwide.*
Università Bocconi gives visiting students (students who are currently enrolled at a University abroad or already graduated in a foreign University) the opportunity to take courses on a fee-paying basis. Students are offered a wide range of courses to choose from including both the Undergraduate and MSc course portfolios.

For further information about enrolment and fees students can either visit Bocconi website at: www.unibocconi.eu/singlecoursesadmission or contact the Admissions Office at: admissionsoffice@unibocconi.it

PUBLIC HOLIDAYS AND TERM DATES

January
1st - New Year’s Day
6th - Epiphany

April
Easter Monday
25th - Anniversary of Liberation

May
1st - Labour Day

June
2nd - Republic Day

August
15th - Assumption Day

November
1st - All Saints Day

December
7th - St. Ambrogio (Patron Saint of Milan)
8th - Immaculate Conception
25th - Christmas Day
26th - Boxing Day

APPLICATION PROCEDURES

EXCHANGE STUDENTS
If you are interested in spending a semester at Bocconi through the Exchange Program, you should first turn to the International Relations or Study Abroad Office at your home Institution.

After the Bocconi International Student Desk receives the nomination for you to study abroad at Bocconi, the International Student Desk will send your Exchange Coordinator your personal PIN and PASSWORD with which you will be able to access the online application at: www.ir.unibocconi.eu/exchangeapplication

You will need to complete the online application by the deadline indicated in the email which includes your PIN and PASSWORD. You will be able to apply for Bocconi Housing and the Italian Language Crash Course organized by the ISD while completing the online application.

After completing the online application you will be able to print out a receipt.

Documents to be sent to the International Student Desk
Once you have applied online you will need to send the ISD office the following documents by the online application deadline:
✓ CV (resume): via email (inexchange@unibocconi.it)
✓ Academic grade report: via email (inexchange@unibocconi.it)
✓ 3 passport size pictures: via regular mail

VISITING STUDENTS
If your home institution does not have an Exchange agreement with Università Bocconi, or in case you are not selected by your home Institution for the Exchange Program, you can apply to study at Università Bocconi as a Free Mover – Single Courses Program.
Earliest Departure Date*:

This date must be considered the earliest date by which at least one official exam is offered during the first Official Exam Session relevant to your semester of studies at Bocconi for all the courses included in your study plan.

We strongly recommend that you do not plan your departure before the Earliest Departure Date as exams may be sat at Bocconi and on official dates only; no exceptions will be made.

Expected Arrival Date:

It is highly recommended that students attend the Orientation Meeting held at the beginning of each semester. Students attending the Italian Language Course are expected to be in Milan at least by the starting date of the course. At the latest, student’s may arrive on the first day of classes of each term.

Semester schedule and deadlines can be found at: [www.ir.unibocconi.eu/calendar](http://www.ir.unibocconi.eu/calendar)

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<th>FALL</th>
<th>SPRING</th>
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<td><strong>Exchange Students Nomination Deadline</strong></td>
<td>mid May</td>
<td>mid October</td>
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<td><strong>Application Documents</strong></td>
<td>mid May – mid June&lt;br&gt;- 3 passport size pictures: MAIL&lt;br&gt;- CV/resume: EMAIL&lt;br&gt;- grade report: EMAIL</td>
<td>mid October – mid November&lt;br&gt;- 3 passport size pictures: MAIL&lt;br&gt;- CV/resume: EMAIL&lt;br&gt;- grade report: EMAIL</td>
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<tr>
<td><strong>Online Application Period</strong></td>
<td>mid May – mid June</td>
<td>mid October – mid November</td>
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<td><strong>Italian Language Crash Course</strong></td>
<td>mid May – mid June&lt;br&gt;- Registration&lt;br&gt;- Teaching / Classes</td>
<td>mid October – mid November&lt;br&gt;- mid January – mid February (Crash)</td>
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<td><strong>Housing</strong></td>
<td>mid May – mid June&lt;br&gt;- Application period&lt;br&gt;- Notification</td>
<td>mid October – mid November&lt;br&gt;- end of November</td>
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<td><strong>Course Registration (online)</strong></td>
<td>August</td>
<td>January</td>
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<td><strong>Teaching / Classes</strong></td>
<td>Mid-September - End of December</td>
<td>Mid-February – End of May</td>
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<td><strong>Examinations</strong></td>
<td>January / February&lt;br&gt;(a special exam session is organized before Christmas for Exchange Students)&lt;br&gt;*Earliest departure date: end of December (before Christmas)</td>
<td>June / July&lt;br&gt;*Earliest departure date: end of June</td>
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LEARNING EXPECTATIONS

**Language of instruction:** Italian and English

**Course Load:** Exchange students are expected to select a minimum of 2 up to a maximum of 6 courses per semester. Bocconi credit system is ECTS equivalent: 1 Bocconi credit corresponds to a 25-hour workload (of which 8 lecture hours). On average, exchange students select 4 courses per semester and classes run approximately 11 weeks per semester. Exchange students may decide to substitute 1 Bocconi course with a research project under the mentorship of a Bocconi faculty member.

**Course Restrictions:** Undergraduate students are allowed to choose courses at the undergraduate level only (code 30xxx, 6xxx and some 50xxx), while graduate students may choose courses both at the undergraduate and graduate level (code 20xxx and 50xxx).

**Language courses:** Exchange students cannot include language courses in their study plan. They can, however, audit language classes, but no grades or credits will be transferred to their home university.

**Class Format:** Mainly lectures. Depending on the subject, case discussions and presentations in class may also be used. Class attendance is not mandatory, but it is highly recommended: in any case, we suggest that students always double check with their Professors.

**Class Size:** classes have from 20 up to 130 students

**Examinations:** Written or oral, they are usually written for courses taught in English. Exams may be taken only during official examinations sessions and at Bocconi University. Students must register for exams on official dates in order for grades to be registered. A special examination session is organized for exchange students before Christmas (Fall term): see page 6.

**Grading:** Is essentially based on the final exam result. In some courses, the final grade might be the sum of different elements such as group work, projects, essays and class participation.
**EXAMS**

Exchange students are allowed to take exams on the available official exam sessions within their exchange period, provided that they officially register for the exam date. Exams can be either oral or written: all students must comply with the exam type/procedure decided by the professor. In both semesters, classes are suspended during the mid-term break for partial exams. Final (and second partial) exams are held at the end of the semester.

**OFFICIAL EXAM SESSIONS**

**Fall Semester**
- Mid-term Exam Session ➔ October – November
- Special Exam Session ➔ December (*)
- Regular Exam Session ➔ January - February

(*) **Special Exam Session**: an early session is scheduled in December prior to the Regular session to allow incoming exchange students to complete their exchange semester before the Christmas break.

**Spring Semester**
- Mid-term Exam Session ➔ April
- Regular Exam Session ➔ June - July

**EXAM SCHEDULE**

The exam schedule is available on Bocconi website at [www.unibocconi.eu/exams](http://www.unibocconi.eu/exams) and on the yoU@B, the student’s personal agenda. [agenda.unibocconi.it](http://agenda.unibocconi.it)

Each exam session consists of one or more exam dates. Second partial exams and finals may or may not be scheduled on the same date.

Exam classrooms are posted online usually one working day prior to the exam at [www.unibocconi.eu/classrooms](http://www.unibocconi.eu/classrooms).

If students have been split up into different classrooms for partial and general exams, (personalized) classroom allocation will be available on the yoU@B agenda (in the “breakdown of students” box).

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**COURSE SELECTION**

Students will need to select courses for their study plan before arriving at Bocconi. Course selection is carried out online and registration is open during the month of August for the Fall semester and the month of December/January for the Spring semester.

Students will have the opportunity to change their study plan by adding/dropping/switching courses (upon course availability) during the “shopping period”, which takes place at the beginning of each semester. After the “shopping period” no changes (add/switch/drop) will be allowed.

Students who decide to insert a research project in their study plan will have to submit a Form of Approval signed by their sponsoring professor to the ISD office at the beginning of the semester as well as an Evaluation Form signed by the same professor at the end of their exchange period.

**THEMIS STUDENTS**

Students participating in the Themis program are required to take at least 30 credits and pass at least 24 exam credits. They need to select courses from the Themis course list. In order to meet the program requirements, students may choose courses either in English or in the local language as long as the courses have been approved by the Themis network.

They may select 1 course (6 credits) offered at the Partner School which is not a Themis accredited course, upon approval of both the Themis office at Bocconi and at their Home University.

For further info, visit: [www.ir.unibocconi.eu/Themis](http://www.ir.unibocconi.eu/Themis)

**CEMS STUDENTS**

As a general CEMS rule, in order to validate their term abroad, students must successfully pass a minimum of 24 ECTS credits: this number includes credits for specific CEMS activities (Block seminars, Business Projects, Skill seminars) taken during their term abroad.

CEMS students are required to select courses from the list of CEMS electives. One course (max) can be taken outside the list of CEMS electives, after approval of their Coordinator, among a list of electives offered in Bocconi to incoming students at the graduate level.

The "free-elective" course will count towards their CEMS credits but cannot be an undergraduate course.

Information on specific CEMS activities can be found at: [www.ir.unibocconi.eu/cems> CEMS for exchange students](http://www.ir.unibocconi.eu/cems> CEMS for exchange students)

For CEMS related questions, contact: [cems@unibocconi.it](mailto:cems@unibocconi.it)

For administrative procedures during your semester, contact the International Student Desk at: [inexchange@unibocconi.it](mailto:inexchange@unibocconi.it)
**GRADES**

Grading scale: grades are given on a scale of 30/30

Failing grades: between 0 and 17 out of 30

Passing grades: between 18 and 30 out of 30

Exams awarded a **passing grade (18 and above)** cannot be re-sat (passing grades cannot be rejected).

Exams awarded a failing grade may be re-sat in the next available exam session. It is students’ responsibility to check if they have passed an exam and to sign up for the next available date if they need to re-take it.

**TRANSCRIPTS**

A transcript listing all the courses included in the study plan as well as the grades/credits achieved by the student is emailed (pdf file) to the exchange student’s home institution at the end of the semester. Failed exams or exams which have not been taken will appear with three stars (*** in the grade and credit columns. Original copies can be mailed to the Partner Institution upon request.

For further info: www.ir.unibocconi.eu/exchangetranscript
STEP by STEP EXAM ENROLMENT

1. Login with your MATRICOLA and PASSWORD at: agenda.unibocconi.it

2. Click on the Punto Blu tab on the right top of the screen.

3. Click Home on the right side menu.

4. Select Exam sessions.

5. Press on the “blue book” icon next to the selected exam date (see picture at the following page).

   Exam type legenda:

   - O = general oral
   - S = general written
   - I = intermediate
   - SS = special exam

   * We remind you that students can be enrolled only for 1 exam date at the same time for each course (i.e. students cannot be enrolled for CURRENT and NEXT date at the same time, therefore they need to cancel from one date if they want to enrol to the other).

6. Press Register for the exam.

7. To print a receipt, press the “printer” icon next to the selected exam date.

N.B. If the system does not allow you to enrol for an exam, it may be the result of one of the following:

- the registration deadline has passed;
- your student ID card has been frozen for financial reasons (e.g. dorm rent still due);
# Registration Exam Sessions

The page shows the exam sessions you can register for as of this date, only for the educational activities already in your Study Plan.

## Exam Sessions Available for the Courses in Your Study Plan

<table>
<thead>
<tr>
<th>Code</th>
<th>Educational Activity</th>
<th>Exam Type</th>
<th>Date</th>
<th>Time</th>
<th>Date</th>
<th>Time</th>
<th>Registration</th>
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<tbody>
<tr>
<td>30067</td>
<td>ECONOMIC HISTORY</td>
<td>I</td>
<td>13/04/2011</td>
<td>09:00</td>
<td>09/04/2011</td>
<td>07/04/2011</td>
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<tr>
<td>30067</td>
<td>ECONOMIC HISTORY</td>
<td>I</td>
<td>08/05/2011</td>
<td>09:00</td>
<td>14/05/2011</td>
<td>01/06/2011</td>
<td></td>
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<tr>
<td>30067</td>
<td>ECONOMIC HISTORY</td>
<td>S</td>
<td>08/06/2011</td>
<td>14:30</td>
<td>14/06/2011</td>
<td>01/06/2011</td>
<td></td>
</tr>
<tr>
<td>30067</td>
<td>ECONOMIC HISTORY</td>
<td>S</td>
<td>26/06/2011</td>
<td>14:30</td>
<td>04/07/2011</td>
<td>23/06/2011</td>
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BOCCONI SERVICES AND FACILITIES

ID CARD
You will receive a student ID card upon arrival at Bocconi, during check-in procedures. Alternatively, if check-in is over, you can collect it at the ISD office. This badge will allow you to access many of the student services listed in this guide: the Library, computer labs, the cafeteria and the canteen.

YOU@B – STUDENT DIARY
A tailor-made planner accessible via the web, displaying lecture timetable, classroom allocation, exams calendar and results. It may also contain important notices from Bocconi services and offices as well as links for the enrolment to extra-curricular activities and updates on events. This tool is available both in Italian and English: you can change languages at any time.

N.B: You are kindly requested to update your personal information (email and Italian mobile phone) on your yoU@B agenda!

How to access yoU@B:
The yoU@B student agenda can be accessed from the Bocconi website at agenda.unibocconi.it

How to login:
To login, type your STUDENT ID NUMBER/MATRICOLA in the appropriate “username” space and your PASSWORD in the corresponding “password” space. The yoU@B agenda is the main tool used by Università Bocconi to notify students about grades as well as any changes made to courses, schedules, etc. therefore, we strongly suggest that you check your agenda on a regular basis.

PUNTO BLU
Is a self-service terminal that allows students to carry out some administrative procedures regarding their student life (such as printing out certificates and enrolling for exams). Punto Blu terminals are located in the various university buildings. Since data is updated in real time, you can check immediately if your operation has been performed successfully. Using this service means that you can save time and avoid office lines. You can choose the language of Punto Blu (Italian or English).

Access Punto Blu Functions
To access Punto Blu functions, connect to your yoU@B – Student Diary (see previous paragraph), both from the terminals or from your pc and select the corresponding tab. Then follow the instructions for each individual function.

Print Certificates
You will be able to print from the Punto Blu Terminals (ONLY) all the certificates you need for:

<table>
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<th>CERTIFICATE</th>
<th>USED TO</th>
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<tr>
<td>1. Permesso di soggiorno / Permit of Stay</td>
<td>Obtain your “Permesso di Soggiorno” at the Questura.</td>
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<tr>
<td>2. Iscrizione / Proof of Enrolment</td>
<td>Obtain your discounted monthly pass AND for any other reason you need to prove you are enrolled at Bocconi.</td>
</tr>
<tr>
<td>3. Piano di Studi / Study Plan</td>
<td>See the classes for which you are enrolled.</td>
</tr>
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</table>
Computer Rooms and Services

Two computer rooms equipped with individual computers connected to the University intranet are available for students:
- Aula Bar – Via Sarfatti, 25 (main building, floor -1)
- Room Info 5 – Via Sarfatti, 25 (main building – ground floor)

Wireless Access

If you have a notebook equipped with a wi-fi card you can access Bocconi wireless network in special areas of the University.
For help and troubleshooting write to helpwifi@unibocconi.it
A helpdesk is available at Velodromo (3rd floor, stair C) every Tuesday from 14:00 to 17:00.

Wi-Fi coverage is available in selected areas as follows:
- Via Sarfatti 25 – hall and floors from 1 to 4, on the west wing of the building;
- Velodromo
- Via Röntgen, 1 (Grafton building)

For a detailed map of these locations please visit wireless.unibocconi.it/copertura.html

Bocconi Website

Bocconi website is the reference point for everyone working and studying at Bocconi.
The website is updated on a daily basis and provides information and updates on all university events, programs and services.
Please visit the international version www.unibocconi.eu

Bocconi Email

Exchange students are assigned a Bocconi email address upon arrival.
Even if exchange students can keep using their personal email address, we suggest that they check their Bocconi email on a regular basis and/or activate the automatic forward on their personal account of all incoming emails.
OFFICIAL COMMUNICATIONS
Communications concerning classrooms, changes of class schedule, seminars, etc. will be posted on your yoU@B.
Sometimes, our office might need to get in touch with you urgently: it is your responsibility to update the you@B agenda with your current telephone number (Italian number, if available) as well as email address, check the agenda frequently and read the emails you receive from the International Student Desk on a regular basis.

MEDICAL ASSISTANCE
A nursing service is available at the Pensionato Bocconi (Bocconi Dorm), located in Via Bocconi 12. The service is open Monday through Friday from 11:00am to 1:00pm and can be accessed by everyone in the Bocconi Community. For further info, contact: 02 5836 30
Further details on how to find a general practitioner in Milan, how to access pharmacies, emergency rooms and First Aid services in urgent situations, visit: www.unibocconi.eu/campuslife > the campus and Milan > health

MEAL SERVICES

Self-service Cafeteria/Canteen: provides a variety of food.
The cost of a complete meal (first course, second course with side dish, bread and fruit OR drink) is around € 8. A special price is offered to exchange students (€1 for 10 meals). Further details will be included in your Welcome Kit upon arrival.
Address: Via Bocconi, 12 (Pensionato, floor -1)
Opening hours (cafeteria) - Monday-Saturday: 12:00-14:30 and 19:00 - 20:30
Panino-bar: located in the cafeteria. Offers sandwiches and fast-food.
Opening hours (panino-bar) - Monday-Friday: 8:00-17:00
The cafeteria and the panino-bar are closed on Sundays, holidays and when the service is suspended, according to the academic calendar.

Coffee Bar: one of the busiest places at Bocconi, it offers pizza, panini (sandwiches), pasta, snacks and more.
Address: Via Sarfatti, 25 (main building, floor -1)
Opening hours - Monday-Friday: 8:00-19:00 and Saturday 8:00-15:00
There are also several snack-bars, cafes and restaurants located around the University.
CAREER SERVICE
Bocconi offers internship opportunities in companies, institutions and organizations worldwide. It also helps students getting ready for job interviews. Further info at www.cs.unibocconi.eu

CAMPUS LIFE
Organizes and promotes cultural, sporting and recreational activities on campus and around the city. Campus Life activities allow students to enrich their knowledge, discuss issues regarding current events and cultivate new interests.
www.unibocconi.eu/campuslife

Bocconi Sport Team aims at spreading the passion for sports among students by promoting and coordinating recreational and sport events.
www.unibocconi.it/pellicani

Take a virtual tour of Bocconi campus at:
www.unibocconi.eu/virtualcampus
WELCOME ACTIVITIES
At the beginning of each semester the ISD offers a series of services and activities dedicated to incoming exchange students:

- **WELCOME DESK**: located in the Main Building foyer, available for international students at the beginning of each semester, to welcome students and provide them with general information on Bocconi facilities and the city of Milan.
- **BOCCONI WELCOME KIT**: information material about Bocconi and Milan. It will be provided during check-in procedures.
- **UNIVERSITY TOURS**: guided tours that will provide you with valuable insight into campus life, the university buildings and facilities.
- **GUIDED TOURS OF MILAN**: tours of different places of interest with an English speaking guide will help students discover the city. Different itineraries will be available.
- **WELCOME COCKTAIL**: a chance for you to meet other exchange students at the beginning of the semester during an informal meeting.

ORIENTATION PROGRAM
A series of meetings organized at the beginning of each semester aiming at providing useful information on relocation in Milan and on Bocconi services and procedures. Specific information on the Orientation Program schedule and welcome activities will be sent by email before the students’ arrival at Bocconi.

BUDDY SERVICE
Bocconi students who help exchange students get familiar with Università Bocconi and the city of Milan. You will have the chance to request a Buddy when completing the Exchange Student application online.

WHAT’S ON
An update on the upcoming events at Bocconi and in Milano (newsletter).
ITALIAN LANGUAGE CRASH COURSE
The Italian Language Crash Course is an optional course organized by the International Student Desk (ISD) for incoming exchange students at different levels (from beginner up to advanced). The course lasts 3-4 weeks and is offered each semester before the beginning of Bocconi Courses. This optional intensive course (60 hours) aims at helping all exchange students start familiarizing with Italian as a foreign language in the very first period of their stay. The Italian Crash course, will not grant any Bocconi credits and will not be included in the official transcript, since it is not considered as a Bocconi course. At the end of the course, the International Student Desk will issue a certificate of attendance in which an overall evaluation (pass, fair, good, excellent) will be reported. The certificate will be issued to those students who reach the attendance requirement (min. 75% of the course) and pass the final test.

HOW TO APPLY
Students interested in applying for the Italian crash course will have to opportunity to register online through the exchange program application and will be required to take an online placement which will allow the ISD office to allocate students in the appropriate level. In order to confirm their registration to the Italian Language Crash course, students will need to pay the course fee online by credit card.

ISD CONTACTS
INTERNATIONAL STUDENT DESK
One-stop service center
Piazza Sraffa, 13
20136 Milano
inexchange@unibocconi.it
www.ir.unibocconi.eu/inexchange
Tel. +39 02 5836 2236/2250
Fax: +39 02 5836 2204
skype: isd.bocconi

HOUSING

HOUSING ON CAMPUS
Bocconi modern urban campus is located close to the city centre. In the last few years major steps have been taken in the development of its facilities. In order to make things easier for students/guests staying in Milan for short periods, the International Student Desk offers some housing solutions in Bocconi Residence Halls. You can apply for Bocconi housing when filling out the online exchange program application. In order to reserve a room/bed in Bocconi residence halls you will be required to pay a deposit; if you are not assigned to any of the Bocconi residence halls, your deposit will be refunded upon arrival at Bocconi. Take a virtual tour of the Bocconi Residences at: http://www.unibocconi.it/virtualcampus

HOW CAN I PAY MY RENT?
If you are staying in a University Residence you must pay your rent on a monthly basis by the end of the previous month.

HOW CAN I GET A REFUND ON MY HOUSING DEPOSIT?
In order to reserve a place in a Bocconi Dorm you will be required to pay a deposit. If you are not assigned a place in a Bocconi dorm, your deposit will be refunded upon arrival. If you are currently staying in a University Residence (or you are on the Bocconi Housing waiting list and then assigned a room) your deposit will not be returned until the end of the semester (it is held in case of damages).

HOUSING OFFICE CONTACTS
Housing@ISD Office: housing.isd@unibocconi.it
www.ir.unibocconi.eu/housingisd
**HOTEL AND TEMPORARY HOUSING**

Due to the growing number of incoming international students, Bocconi University has made agreements with some hotels. If you plan to look for an apartment or apartment-share upon arrival we suggest that you book a room at one of these short-term accommodations that are close to Bocconi for at least a couple of days or a week. When booking ask about weekly rates, special student discounts and offers for Bocconi students. Bocconi does not book rooms at hotels or hostels for students. You will need to contact the hotels on your own (see numbers posted on the web). It is best to make reservations at a hotel at least 4 weeks in advance. Please remember to specify that you are an "Exchange Student at Bocconi" if and when you reserve your room with one of the following hotels:

**HOTEL VIGNETTA**
Via P. Custodi, 2 - 20136 Milano
Tel: 02-8372665 Fax: 02-8375589
www.lavignettahotel.it

**HOTEL MINERVA***
Corso C. Colombo 15 - 20144 Milano
Tel: 02-8375745 Fax: 02-83582290
www.hotelminervamilano.it

**HOTEL PIACENZA***
Via Piacenza, 4 - 20135 Milano
Tel: 02-5455041 Fax: 02-5465269
www.hotelpiacenza.it

**HOTEL Mercure Milano Corso Genova***
Via Conca del Naviglio, 20 - 20123 Milano
Tel: 02-58104141 Fax: 02-89401012
www.mercure.com

**BEST WESTERN HOTEL MAJOR****
Viale Isonzo, 2 20142 Milano
Tel. 02-55188335 Fax: 02-55183140
www.bestwestern.it

If you are looking for a budget accommodation we suggest you make a reservation at a Hostel:

**Ostello LA CORDATA**
Via Burigozzo 11
20122 Milano
Phone: +39-02-5831.4675
Fax: +39-02-5830.3598
www.ostellolacordata.com
ostello@lacordata.it, info@ostellolacordata.com

For other hotels you may want to check out the following websites:
- www.traveleurope.it
- www.itwg.com

**Hotel booking centre:**
02.58580230 or 02.58580076

**APARTMENT HUNTING**
Typically students live in one of the residences we recommend or they find an apartment on their own. If you are interested in finding an apartment by yourself, with Italians or other exchange students, you can find a list of rooms/apartments available on the notice boards around the Bocconi buildings. The process of finding an apartment or a room can often be difficult. We recommend that you book a temporary accommodation for at least a couple of days. Please also have a look at the following websites (most of them are in Italian):

- housingexchange.unibocconi.eu
- www.affittistudenti.it
- www.ecasa.it
- www.affitto.it
- www.secondamano.it
- www.agenziauni.comune.milano.it
- www.casaswap.com

**AREAS NEAR BOCCONI:**

BOCCONI, VIALE BLIGNY, PORTA ROMANA, LODI, CROCETTA, 24 MAGGIO, PORTA TICINESE, NAVIGLI AND PORTA GENOVA.
HOW TO GET TO BOCCONI

FROM THE AIRPORTS

LINATE AIRPORT
By taxi: takes about 15 minutes and costs approximately € 15.
Public transport: take bus 73, get off at stop “5 Giornate” and take tram 9 to stop “Bligny/Bocconi”. The bus/tram ticket costs 1,00 Euro and you can buy it at any tobacconist’s or newsstand inside the airport.

MALPENSA AIRPORT
By taxi: takes about 50 minutes and costs approximately € 85.
Public transport: take the Malpensa Express train to Cadorna Railway Station, then take subway line 2 (direction Abbiategrasso), get off at stop “Porta Genova” and take tram 9 to stop “Bligny/Bocconi”. 
(www.malpensaexpress.it/en)
Alternatively, take the Malpensa Shuttle to Central Railway Station, then take subway line 3 (direction San Donato), get off at stop “Porta Romana” and then take tram 9 to stop “Bligny/Bocconi”. The shuttle ticket costs 7.50 €. Info at www.malpensashuttle.it or www.autostradale.it

ORIO AL SERIO AIRPORT
The Orio Shuttle connects Milan Central Railway Station with Milano Orio al Serio (Bergamo) Airport, leaves approximately every half-an-hour and takes about 65 minutes. The ticket costs around 10 €. Info at www.orioshuttle.com or www.autostradale.it

FROM THE STATIONS

CENTRAL RAILWAY STATION (STAZIONE CENTRALE)
Subway line 3 (direction San Donato), get off at stop “Porta Romana” and then take tram 9 to stop “Bligny/Bocconi”.

CADORNA RAILWAY STATION AND GARIBALDI RAILWAY STATION
Subway line 2 (direction Abbiategrasso), get off at stop “Porta Genova” and take tram 9 to stop “Bligny/Bocconi”.

BY CAR
From the Tangenziale Ovest (Western Ring road) exit A7 Milano-Genova / Viale Liguria going toward Milan city centre. Turn right at Piazza Belfanti, continue on Viale Liguria and Viale Tibaldi, turn left on via Castelbarco and right on Via Sarfatti.
SETTLING IN MILAN

HEALTH INSURANCE

All international students are required to have an appropriate insurance. In Italy, the National Health Care System is provided by a public health care service (SSN). Only foreign citizens with a valid permit of stay may apply for the service offered by the ASL (local branch of the National Health Care Service).

EU STUDENTS are required to have a health insurance policy with international validity certified by the Italian Diplomatic Representative abroad (before leaving their home country). In order to get the Permit of Stay they are required to purchase a private Health Insurance for the entire duration of their stay in Italy. As an alternative, non EU-students with no health insurance coverage can purchase INASSITALIA insurance upon arrival in Italy. This insurance will cover only the expenses in the event of emergency treatment and/or urgent hospitalization in Italy. A second (optional) insurance will be needed in order to receive sanitary assistance in Italy (family doctor/general practitioner): this insurance can be purchased by applying at the ASL (local branch of the National Health Care Service).

For further information, visit: www.ir.unibocconi.eu/inexchange > section "Health Insurance".

VISA

Non-EU students must apply for a student VISA prior to their departure. They need to make sure they ask for a multiple entry Schengen VISA if they wish to visit other European countries belonging to the Schengen area. They should apply at the competent Italian Embassy/Consulate in their country (check www.esteri.it/visti).

The procedure is subject to change, therefore it is advisable to call the Embassy or check the website for information before going to the visa office. You must apply for and obtain your visa PRIOR to your arrival in Italy. We advise you to start the application well in advance of your intended departure date.

PERMIT OF STAY - IMPORTANT, PLEASE READ CAREFULLY

The permit of stay application and procedure are subject to modifications: we strongly recommend all international students to visit www.portaleimmigrazione.it and to visit the ISD office (upon arrival) in order to get up-to-date information.

NON-EU CITIZENS

Within 8 working days of arrival, all non-Eu citizens who hold a student visa for Italy must apply for a permit of stay for study purposes. The permit of stay is issued by the local Questura – Ufficio Stranieri (Police Station – Immigration Office) of the applicant’s place of residence in Italy but the request for the permit of stay (first issue and renewal) must be submitted to an authorized Post Office.

WHERE:
All authorized Post Offices in Milan (“Sportello Amico”)

Step 1: REQUIRED DOCUMENTS FOR POST OFFICE APPLICATION (Do NOT submit original documents together with the post office application/kit)

- Completed Post Office Application/Kit – Must complete “Modulo 1” – “Form 1” of the yellow striped envelope application/kit for NON-EU citizens (available at the Post Office free of charge).
- Photocopy of Bocconi acceptance letter/declaration of enrollment (sealed/stamped by the Italian Embassy/Consulate when entry visa was issued).
- Photocopy of your passport (personal data page + visa page only) or other equivalent document – you must present the original document when submitting the application at the Post Office.
- Photocopy of insurance policy or receipt of payment for Italian insurance policy, valid throughout the country and for the entire validity period of the residence permit, for the risk of illness and injury (1)

Markets & External Affairs – International Student Desk
Health Insurance Coverage is required in order to obtain a permit of stay in Italy. If you have a private health insurance policy, you must have a certificate in English specifying the starting and ending dates of the coverage with international validity. If you are not insured, upon your arrival in Italy, you will be able to purchase INA ASSITALIA insurance (please note that this will only cover expenses in the event of emergency treatment and / or urgent hospitalization. For further information call 06-361.1676.

INA ASSITALIA: payment for the Insurance Coverage must be made at the Post Office (ask for a payment form “bollettino di pagamento”). Fill out the form: Account Number 71270003, addressed to INA-ASSITALIA Agenzia Generale di Roma c. n°82, write your name, last name and address in Italy.

Cost: €49,00 for 6 month coverage or €98,00 for 12 month coverage.

EU CITIZENS
Since January 2007 European Union nationals living in Italy are no longer required to apply for a permit of stay. European Nationals staying in Italy for a period exceeding 90 days must register with the Registry Office/Vital Statistics Office, “Ufficio Anagrafe” at the city hall where they intend to reside. They must register within 3 months of their arrival in Italy and obtain a residence certificate, “certificato di residenza.”

HOW TO APPLY
Applicants must book an appointment online at: www.comune.milano.it. Follow the path: “Servizi online” > “Servizi Anagrafici” > “Residenza Stranieri” and select the Registry Office.
... APPLY FOR A CODICE FISCALE

The “Codice Fiscale” (Italian Tax Code) is a personal code (combination of numbers and letters) which identifies each individual person in the Italian State when dealing with public offices and/or administration.

To obtain a “Codice Fiscale” you must apply at the “Agenzia delle Entrate”. There are six in Milan located in different areas; you may apply at any one.

AGENZIA DELLE ENTRATE IN MILAN

• Via Moscova, 2 (Central Agency) – Phone number: 02-636791
  Metro: Yellow Line – Stop “Turati”
• Via dei Missaglia, 97 (close to Arcobaleno Residence) – Phone number: 02-893075
  Tram: 3 & 15 – Stop “Missaglia Saponaro”
• Via Abetone, 10 – Phone number: 02-540011
  Bus: 91 – Stop “Molise”

DOCUMENTS REQUIRED WHEN APPLYING

• Passport PLUS two photocopies of the personal data/visa information pages
• NON-EU students must show their permit of stay, “permesso di soggiorno” OR the receipt
• Complete green and white form provided at the “Agenzia delle Entrate”

You should receive your “Codice Fiscale” at the time of your application.

Further information: www.finanze.it – www.agenziaentrate.gov.it
Contact Center: 848.8000.444 (Mon-Fri 9-17; Sat 9-13).

... APPLY FOR THE NATIONAL HEALTH SERVICE

In Italy national healthcare is provided by a public healthcare service (SSN: National Healthcare Service). Only foreign nationals with a valid permit of stay or residence permit may apply for the service. Registration for the SSN is optional.

To register for the ASL (local branch of National Healthcare Service), you must apply at the ASL district registry office allocated to your area of residence in Italy.

ASL offices located near Bocconi:

• Via Ripamonti, 20 – Phone number: 02-8578.8410
• Corso Italia, 19 – Phone number: 02-8578.8113
  Office hours: Monday – Friday: 8:30 - 12:00 and 13:30 - 15:00
  Website: www.asl.milano.it

The healthcare card (tessera sanitaria), issued upon registration gives the following rights to the holder:

• to have a general practitioner or a pediatrician for children
• to be hospitalized free of charge
• to use the hospital’s outpatient clinic (ambulatorio) and pharmaceutical services by payment of the “ticket” (for medicines covered by the SSN, National Healthcare Service)

NON-EU CITIZENS

Documents Required when registering:

• Permit of Stay (Permesso di soggiorno) OR receipt from the Post Office
• Italian Tax Code (Codice Fiscale)
• Certificate of University Enrollment in Italian (printable from a “punto blu” on campus)
• Receipt of payment of € 149.77 for SSN card (valid for one calendar year, i.e. January 1st to December 31st) to be carried out at the Post Office
EU CITIZENS

For stays shorter than 90 days
The European Health Insurance Card, “Tessera Sanitaria Europea” or the E111 form allow EU citizens to access the National Healthcare System (ASL) and benefit from the same services as Italian citizens.

For stays exceeding 90 days
You can register at the ASL (Azienda Sanitaria Locale) with one of the following forms obtained in your home country prior to your arrival in Italy:
- Form E109 - for students covered by a parent’s insurance and who maintain their permanent address in an EU member state while studying abroad; this form should be shown as a proof of insurance while studying abroad.
- Form E106 - same content as form E109, but for students who are self-insured, i.e. not covered by a parent’s insurance plan
- Forms E120, E121, E33 and E37 are also accepted
- Receipt of payment of €149.77 (valid for one calendar year, i.e. January 1st to December 31st )
- OR adequate and appropriate private insurance
- OR health insurance INA Assitalia purchased in Italy at any Post Office

Please note that according to the European Union regulations, the European Health Card (“EHIC”, referred to as the “TEAM – Tessera europea di assicurazione malattia” in Italy) is not considered a valid means of proof of health coverage for stays of more than 90 days.

Payment for the National Health Service (ASL) can be made at any Post Office (Account number 379222 of Regione Lombardia addressed to “Amministrazione P.T. – Contributo Servizio Sanitario Nazionale;” Causale del pagamento: iscrizione Servizio Sanitario Nazionale). You will be allocated a general practitioner, “medico di base,” and your costs for medical examinations, treatments and analyses will be reduced.

...OPEN A BANK ACCOUNT
Before leaving, check with your home bank if they have a branch in Italy or any special agreements with an Italian bank.
If you need/would like to open a bank account in Italy, you will need to present the following documents at the bank of your choice:
- “Codice Fiscale,” Italian Tax Code (see information above)
- An identity document (ID/Passport)
- Certificate of enrollment at the University (printable from a “punto-blu” terminal on campus)
- NON-EU students are also required to show their Permit of Stay (permesso di soggiorno) OR receipt.

Banca Popolare di Sondrio is located on the University campus (SDA Bocconi Building, Via Bocconi, 8).
Hours: Monday - Friday 8.30-13.30 and 14.45-15.45
Banks are open from 8.30-13.30 and from 15.00-16.00 (afternoon opening time may vary by about 15 minutes, depending on the bank). Banks are closed on Saturdays and Sundays. Bancomats (ATMs) are easy to find and operate on the Cirrus network. None will let you take out more than €250 at once.

...EXCHANGE MONEY
There are currency-exchange offices at both airports and a couple on the western side of Piazza del Duomo.
American Express (02 721 04 010; Via Larga 4; 9am-5.30pm Mon-Fri)
Banca Cesare Ponti: Piazza del Duomo 19 (phone: 02 72 27 71)
Hours: Monday-Friday: 8.30-3.30 - 14.45-16.15
... GET A CELL PHONE

Several phone companies operate in Italy. The four major providers in Italy are: Vodafone, TIM, Wind and 3. You can go to any cell phone store and ask to see their cell phone/mobile plans.

If you are staying for one year or longer we suggest you to ask for a year-long plan (“abbonamento”).

If you are staying for less than one year we suggest that you buy a sim card which you pay-as-you-go/top up using rechargeable cards (“carta ricaricabile”). You can purchase rechargeable cards from any Tobacconist’s. If you sign up for a plan, make sure you find out how much it costs if you cancel and how many months notice you must give (if any).

QUESTIONS TO ASK

• How much does it cost to call an Italian number?
• How much does it cost to call your home country? (to call abroad we suggest that you buy an international phone card at any Tobacconist’s or newsstand or call using a VOIP software, such as Skype).
• How much does it cost to call/receive calls when outside of Italy? (usually when you use your Italian mobile phone abroad you are charged for incoming calls).
• How much does it cost to send a text message (SMS) and multimedia text messages (MMS).
• How much do other services such as Internet access, TV, etc. cost?

MOBILE COMPANIES

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MILAN: A BRIEF OVERVIEW

Bocconi is located in the northern Italian city of Milan. Milan is a metropolitan city of 3 million people and often brings to mind Fashion, Finance, Industry, Culture, Glamour, Higher Education, Internationalism and Nightlife. Milan is Italy’s hub to Europe, the financial capital of the country and according to experts the “Fashion Capital of the World”. In addition, Milan also boasts artistic masterpieces renowned all over the world, such as the “Duomo”, world’s fourth-largest church; the “Cenacolo Vinciano”, Leonardo da Vinci’s iconic Last Supper; the “Teatro alla Scala”, Milan’s famous and fabulous opera house and the “Castello Sforzesco”, which houses a collection of modern museums that are well stocked with impressive antiquities.

Milan is a lively and cosmopolitan city always on the move, with a wide range of available entertainment. Its unique location allows you to reach the Mediterranean, the Alps and Italy’s most beautiful lakes (Lago di Como, Lago Maggiore and Lago di Garda) in just a few hours.

For further information about Milan have a look at: www.milanozine.eu

A social network to exchange tips and discuss experiences with other students who are living in or planning to come to Milan. It gives essential information on urban life and entertainment, as well as practical advice on the city life.

GETTING AROUND MILAN

PUBLIC TRANSPORTATION

Milan public transportation system is managed by Azienda Trasporti Milanesi (ATM) and offers 3 underground railway (metro) lines, 20 tram lines, 93 bus lines and 3 trolley bus lines. Public transport runs from approximately 6 am until midnight (but there are some buses which run at night). There are also some night or “notturno” buses which run from midnight until 6 am.

TICKETS

• Tickets can be purchased at underground stations, newspaper stands and Tobacconist’s.
• A single ride ticket costs 1 euro and is valid on the entire Milan urban network for 75 minutes from the time of validation; however it is only valid for one ride on the metro.
• The Student-Monthly pass is very convenient. The monthly pass is an electronic card which can be recharged every month. It allows students to travel limitless on the whole Milan urban network, the rail link, the urban sections of the State Railways, the Northern Railways, and the interurban ATM and consortium lines.

COST

Students younger than 26:
• 10 € Initial Fee
• 17 € per month for limitless ticket

Students older than 26:
• 10 € Initial Fee
• 30 € per month for limitless ticket

APPLICATION

• 1 passport-size photograph
• Complete Application form found at ATM Main Offices/Points: Duomo, Cadorna, Centrale, Loreto, and Romolo.
  Hours: Monday – Friday, 07:45-19:15
• Must submit application form at the ATM Office/Point located in the underground “Duomo” Metro Station

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Milan Weather
BIKE SHARING

BikeMi is Milan’s new easy, practical and ecological bike sharing service. Designed to promote user mobility, BikeMi is not just a simple bike rental service but a real public bicycle transport system to be used for short trips supplemented by the traditional transport vehicles.

Subscription to the service can be annual (36,00 euro), weekly (6,00 euro) or daily (2,50 euro), payable by credit card ONLY.

Access the service:
- Online at [www.bikemi.com](http://www.bikemi.com)
- At every of the following ATM points
  - Duomo (M1-M3)
  - Cadorna (M1-M2)
  - Loreto (M1-M2)
  - Romolo (M2)
  - Centrale FS (M2-M3)
- Calling the ATM toll-free number 800 80 81 81 (from Italy)

COST

You can buy the Radiobus supplement at any ATM center/points or directly on board.
- € 1.50 if the supplement is purchased at a center/point, plus the cost of a ticket for the urban network or the possible season-ticket
- € 2.00 if the supplement is purchased on board, plus the cost of a ticket for the urban network or the possible season-ticket
- € 3.00 if the supplement is purchased on board and you do not have a valid transportation ticket

BICYCLE

Milan has over 70 kilometres of bicycle lanes spread across the city. The longest single ride is 24 kilometres. There are over 4700 parking spaces for bicycles and most of them are in the city centre. You can also travel with your bike on some metro and rail lines during predetermined times. Each train can carry a maximum of 4 bicycles. Some hotels in Milan provide their guests with bicycles and there is an increasing number of shops renting bicycles.
Parking in blue lined spaces: in the city center you can park in the areas marked by blue lines. You'll need a "Sosta Milano" card which you can buy at any Tobacconist’s. You need to scratch the month ("mese"), date ("giorno"), time in hours ("ora") and minutes ("minuti") and then display it on your dashboard. You may find a parking attendant in a green or yellow vest to help you out. Prices and regulations depend on area, day of the week (Sunday and Holidays are less expensive and less restrictive), time (in most areas, parking is free after midnight). Read signs limiting parking carefully.

Parking near Bocconi:
www.parkingonline.it/regioni/lombardia/milano/viabocconib.htm

Municipal Police Headquarter
Car Removal Office
Tel. 02 77.27.232 (24hrs daily).

TAXICABS
Milan cabs are white and they have an identification number. Since fares are subject to change you should carefully read the notices placed inside the vehicle. It is advisable to book your cab ahead of time for early in the morning or late at night departures. When you call a cab the operator will tell you the minutes you will have to wait for the cab to arrive. Make sure you listen to this number as you will be charged for this time. It usually takes about 5 to 10 minutes for a cab to arrive, depending on the time of the day and traffic. Late night, Sunday, and extra-luggage surcharges are applied.

If you take a taxi to Malpensa, make sure that it has the sticker “Taxi autorizzato per il servizio aeroportuale Lombardo” on the windscreen. This means its taximeter is adjusted for this route and that you pay the displayed fare. Taxis from Malpensa to Milan have a set fee of €85. Other taxis without the sticker may double the fare. A few taxis accept credit cards. If in doubt of the price, ask the driver for an estimate before getting in.

For booking:
- Radio Taxi 02 8585
- Taxiblu 02 4040
- Yellow Taxi Multiservice 02 6969

**RENT A CAR**
In order to rent a car you need:
- a driving license (valid for at least 2 years)
- a credit card

**Students younger than 21 cannot rent a car.**

**List of Companies at Linate Airport (BUS 73)**

| AUTOEUROPA | www.autoeuropa.it | 02/70208154 |
| AVIS | www.avisautonoleggio.it | 02/715123 |
| EASYCAR | www.easycar.it | 02/36575811 |
| EUROP CAR | www.europcar.it | 02/76110258 |
| HERTZ | www.hertz.it | 02/70200256 |
| MAGGIORE | www.maggiore.it | 02/717210 |
| SIXT | www.sixt.it | 02/70200268 |
| TARGARENT | www.targarent.it | 02/7560806 |
| THRIFTY | www.italybycar.it | 02/70100150 |

Visit the car rental company website if you want to rent a car from another location in the city.

**DRIVING AND PARKING IN MILAN**
In case of a car breakdown, dial tel. 803-116 at the nearest telephone box; the nearest Automobile Club of Italy (ACI) will be notified to come to your aid.

Milan Congestion Charging Zone is a recently implemented system that requires drivers to pay an Ecopass charge in order to access the 8km-square area surrounding the city centre. The system is enforced by cameras at 43 electric gates.

There are parking restrictions in the city centre. Parking is allowed only in white (free of charge) or in blue (paid by the hour) lined parking spaces. Areas marked by yellow lines are for residents only.
AIRPORTS
Milan has three airports ([www.sea-aeroportimilano.it](http://www.sea-aeroportimilano.it))

MILANO LINATE
Airport Code: LIN
Distance from city centre: 7Km
How to reach it:
- bus service from the right-hand side of the Central Station (running time: 30 min, info: Starfly tel. 02 71 71 06);
- bus 73 from Corso Europa near Metro 1 (red line) - San Babila Station (running time: 20 min, info: ATM 800 80 81 81)

MILANO MALPENSA
Airport Code: MXP
Distance from city centre: 45Km
How to reach it:
- bus service from the right-hand side of the Central Station (running time: 60 min, info at [www.autostradale.it](http://www.autostradale.it) or [www.airpullman.com](http://www.airpullman.com)). Tickets can be bought on the bus.
- Malpensa Express train service from Ferrovie Nord, (Metro 1 - red, 2 - green: Cadorna F.N. – Triennale stop) (running time: 40 min, info at [www.malpenzaexpress.it](http://www.malpenzaexpress.it))

BERGAMO ORIO AL SERIO
Airport Code: BGY (Info: SEA Tel 02 232323)
Distance from city centre: 50Km
How to reach it: bus service from the right-hand side of the Central Station (running time: 60 min, info at [www.autostradale.it](http://www.autostradale.it) or [www.orioshuttle.com](http://www.orioshuttle.com)). Tickets can be bought on the bus.

BUSES
Milan has a good bus line network. Here is a list of the main operators:

AUTOSTRADALE VIAGGI
Buses to Italian tourist destinations depart from: Garibaldi Station/Piazza Freud (Metro 2 - green, Garibaldi stop)
Contacts: tel. 02 33 91 07 94/ 02 300 891, [www.autostradale.it](http://www.autostradale.it)

S.T.I.E.
Buses to North-West Milan
Departure from: Via Paleocapa, 1 (Metro 1 – red/2 - green, Cadorna FN Triennale stop)
Contacts: tel. 02 342312, [www.gruppostarlodi.it](http://www.gruppostarlodi.it)

ZANI VIAGGI
Buses to tourist resorts (Puglia, Calabria, Toscana, Veneto, spa resorts)
Departure from: Foro Bonaparte, 76 (Metro 1 - red, Cairoli stop)
Contacts: tel. 02 86 71 3 1 [www.zaniviaggi.it](http://www.zaniviaggi.it)

TRAINS
STATE RAILWAYS
Trenitalia - Ferrovie dello Stato (State Railways) is the national railway transport service and has several stations in Milan. Main stations:
- *Stazione Centrale* (Metro line 2 - green, 3 yellow: Centrale FS stop)
- *Stazione Garibaldi* (Metro line 2 - green: P.ta Garibaldi FS stop)
- *Stazione Lambrate* (Metro line 2 - green: Lambrate FS stop)
- *Stazione Porta Genova* (Metro line 2 - green: P.ta Genova FS stop)
- *Stazione Rogoredo* (Metro line 3 yellow: Rogoredo FS stop)

We suggest you to purchase your ticket at the ticket offices/Automatic Ticket machines in the stations (or at any Travel Agency) as “on-board tickets” are subject to a surcharge. Remember also to validate your ticket by stamping it at the little yellow machines which are usually located at the track platform or around the stations (if you have a round trip ticket you have to validate it before each trip). You are supposed to use the ticket within 6 hours from validation. Expired or not validated tickets are subject to fines/surcharges.

If you forget to validate your ticket (or you just could not do that for any reason i.e. validating machines out of order) you can avoid the surcharge by contacting immediately the *capotreno*, who is the Trenitalia “on board” representative authorized to validate your ticket manually. For general info, fares, timetables, online booking, visit [www.trenitalia.com](http://www.trenitalia.com)

FERROVIE NORD MILANO
Ferrovie Nord is mostly a commuter rail and serves some of Milan’s neighbouring cities such as Como and Varese as well as the large part of the northern Lombardy region. The main Ferrovie Nord station is Cadorna, located in the homonymous square in the city centre. The station is served by Metro 1 - red and 2 - green. For updated timetable, visit [www.ferrovienord.it](http://www.ferrovienord.it)
**EMERGENCY NUMBERS**

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<tr>
<th>Ambulance tel. 118</th>
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<tr>
<td>Police tel. 113</td>
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<td>Carabinieri tel. 112</td>
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<td>Fire Department tel. 115</td>
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<td>City Hall tel. 02 02 02</td>
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<td>ATM (Public Transportation) tel. 800 808 181</td>
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<td>Antidote Centre tel. 02 66 10 10 29</td>
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<td>Burns Centre tel. 02 64 44 23 81</td>
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<td>Pharmacies Hotline tel. 800 801 185</td>
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<td>Pharmacy 24/7 tel. 02 66 909 35 (Central Station)</td>
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<tr>
<td>Emergency Medical Center (at night and on holidays) tel. 02 34 567</td>
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<tr>
<td>Drug Hotline tel. 800 458 854</td>
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<tr>
<td>Sexual Violence First Aid tel. 02 55 03 24 89</td>
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<tr>
<td>Lost-property Office tel. 02 88 45 39 00</td>
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<td>Social Service tel. 02 88 46 30 00</td>
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| Info for Disabled People tel. 02 55 01 75 64 |
| SEA Airports tel. 02 23 23 23 |
| Flights (arrivals/departures) tel. 02 74 85 22 00 |
| Baggage Room LINATE tel. 02 71 66 59 |
| Baggage Room MALPENSA tel. 02 58 02 98 (terminal 1) |
| Baggage Room MALPENSA tel. 02 74 85 42 15 (terminal 2) |
| Emergency Roadside Service tel. 803116 / www.aci.it |
| Municipal Police Headquarter (Car Removal Office) Tel. 02 77.27.232. |

**LOST OR STOLEN CARDS:**

- American Express: 06 72 90 03 47
- Diners: 800.39.39.39 (toll free)
- Cartasi: 800 15 16 16 (toll free). Once you have blocked your card, you must show up at the Police to file a loss/theft report. You should also inform your bank.
- MasterCard 800 870 866 (toll free)
- Visa 800-819-014 (toll free)
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<th>NAME (and specialization)</th>
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<tr>
<td><strong>Niguarda Ca’ Granda</strong> (cardiology, neurology, orthopaedics, ophthalmology, oncology, rheumatology, urology, poison antidote centre, first aid for burn injuries)</td>
<td>Piazza Ospedale Maggiore, 3 - 20162 Milano</td>
<td>0264441</td>
<td><a href="http://www.ospedaleniguarda.it">www.ospedaleniguarda.it</a></td>
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<tr>
<td><strong>San Carlo Borromeo</strong> (allergology, endoscopy, hematology, surgery, traumatology, urology, orthopaedics, radiology, emergency room)</td>
<td>Via Pio II, 3 - 20153 Milano</td>
<td>0240221</td>
<td><a href="http://www.sancarlo.mi.it">www.sancarlo.mi.it</a></td>
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<tr>
<td><strong>San Paolo</strong> (andrology, dermatology, endoscopy, physiotherapy, otolaryngology, oncology, orthopaedics, psychiatry)</td>
<td>Via Di Rudini, 8 - 20142 Milano</td>
<td>0281841</td>
<td><a href="http://www.ao-sanpaolo.it">www.ao-sanpaolo.it</a></td>
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<tr>
<td><strong>Mangiagalli</strong> (obstetrics, gynaecology, radiology, sexual violence first aid)</td>
<td>Via della Commenda, 12 20122 - Milano</td>
<td>0255181923</td>
<td><a href="http://www.policlinico.mi.it">www.policlinico.mi.it</a></td>
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<td><strong>Vittore Buzzi</strong> (orthopaedics, traumatology, dermatology, neurology, ophthalmology, odontostomatology)</td>
<td>Via Castelvetro, 22 - 20154 Milano</td>
<td>0257995359</td>
<td><a href="http://www.ospedaledelbambini.it">www.ospedaledelbambini.it</a></td>
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<td><strong>Fatebenefratelli - Ophthalmic Emergency Care</strong> (cardiology, plastic surgery, dialysis, nephrology, neurosurgery, oncology, urology, otolaryngology)</td>
<td>C.so di Porta Nuova, 23 - 20121 Milano</td>
<td>0263631</td>
<td><a href="http://www.fbf.milano.it">www.fbf.milano.it</a></td>
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<tr>
<td><strong>Luigi Sacco</strong> (angiology, pneumology, bronchoscopy, allergology, study of diabetes, psychiatry, gastroenterology, radiology)</td>
<td>Via G.B. Grassi, 74 - 20157 Milano</td>
<td>0239041</td>
<td><a href="http://www.hsaccone.it">www.hsaccone.it</a></td>
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<tr>
<td><strong>Ospedale Maggiore di Milano</strong> (medulla transplant, dermatology, ophthalmology)</td>
<td>Via F. Sforza, 28 - 20122 MILANO</td>
<td>0255031</td>
<td><a href="http://www.policlinico.mi.it">www.policlinico.mi.it</a></td>
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<td><strong>National Cancer Centre</strong> (radiology, intensive therapy, endoscopy, surgery)</td>
<td>Via G. Venezian, 1 - 20133 Milano</td>
<td>0223901</td>
<td><a href="http://www.istitutotumori.mi.it">www.istitutotumori.mi.it</a></td>
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<tr>
<td><strong>Carlo Besta</strong> (neurology, neurosurgery, neuroradiology)</td>
<td>Via Celoria, 11 - 20133 Milano</td>
<td>0223941</td>
<td><a href="http://www.istituto-besta.it">www.istituto-besta.it</a></td>
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<td><strong>Gaetano Pini - Orthopaedics Emergency Care</strong> (orthopaedics, traumatology, shoulder surgery)</td>
<td>P.za Cardinal Ferrari, 1 - 20122 Milano</td>
<td>02582961</td>
<td><a href="http://www.gpini.it">www.gpini.it</a></td>
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<td>ALBANIA</td>
<td>Piazza Duomo, 17 - 20121 Milano</td>
<td>Tel. 02-86467423</td>
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<td>ALGERIA</td>
<td>Via A. Nello 2 - 20121 Milano</td>
<td>Tel. 02-77729420</td>
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<td>LIBYA</td>
<td>Via Baracchini 7 - 20123 Milano</td>
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<td>LITHUANIA</td>
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<td>Tel. 02-89415959 Fax 02-39811563</td>
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<td>LUXEMBOURG</td>
<td>Corso Europa, 2 - 20122 Milano</td>
<td>Tel. 02-7636931 Fax 02-76369345</td>
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<td>MALI</td>
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<td>MOROCCO</td>
<td>Via Martinigoni, 10 - 20124 Milano</td>
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<td>MAURITIUS</td>
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<td>MEXICO</td>
<td>Foro Buonaparte 55 – 20121 Milano</td>
<td>Tel. 027602310 Fax 02-76021949</td>
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<td>MONGOLIA</td>
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<td>MOZAMBIQUE</td>
<td>Galleria del Corso 11 - 20122 Milano</td>
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<td>NAMIBIA</td>
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<td>NICARAGUA</td>
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<td>NORWAY</td>
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<td>NEW ZEALAND</td>
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<td>THE NETHERLANDS</td>
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<td>PAKISTAN</td>
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<td>PANAMA</td>
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<td>PARAGUAY</td>
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<tr>
<td>POLAND</td>
<td>Corso Vercelli 56 - 20145 Milano</td>
<td>Tel. 024801897 Fax 0248020345</td>
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<tr>
<td>PORTUGAL</td>
<td>Via Colonneta 5 - 20122 Milano</td>
<td>Tel. 02-5455553 Fax 02-55180986</td>
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<tr>
<td>REPUBLIC OF KOREA (SOUTH KOREA)</td>
<td>Piazza Repubblica 11/A – 20124 Milano</td>
<td>Tel. 02-29062641 Fax 02-62911704</td>
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<tr>
<td>ROMANIA</td>
<td>Via Gignese 2 - 20100 Milano</td>
<td>Tel. 0240074018 Fax 0240074023</td>
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<tr>
<td>RWANDA</td>
<td>Via Sammartin 47 – 20125 Milano</td>
<td>Tel/ Fax. 02-45499100</td>
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<tr>
<td>RUSSIA</td>
<td>Via Sant’Aquilino 3 - 20148 Milano</td>
<td>Tel. 0248705912 Fax 0240090741</td>
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<tr>
<td>SAN MARINO</td>
<td>Via San Martino 12/A – 20100 Milano</td>
<td>Tel. 02-583831 Fax 02-58300590</td>
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<td>SENEGAL</td>
<td>Via Legioni Romane - 20135 Milano</td>
<td>Tel. 02-41540073 Fax 02-41549843</td>
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<td>SERBIA</td>
<td>Via Matilde Serao, 1 - 20144 Milano</td>
<td>Tel. 024812019 Fax 0248010426</td>
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<td>SEYCHELLES</td>
<td>Via Caldesi 6 - 20161 Milano</td>
<td>Tel. 02-66223522 Fax 02-66224412</td>
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<td>SIERRA LEONE</td>
<td>Via Caldara 18 - 20122 Milano</td>
<td>Tel. 02-87387200 Fax 02-87387219</td>
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<td>SLOVAKIA</td>
<td>Piazzale Lugano, 9 - 20158 Milano</td>
<td>Tel. 023932586 Fax 023932586</td>
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<td>SLOVENIA</td>
<td>Via S. Senatore 8 – 20122 Milano</td>
<td>Tel./Fax. 02-4817646</td>
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<td>SOUTH AFRICA</td>
<td>Vicolo S. Giovanni sul Muro, 4 - 20121 Milano</td>
<td>Tel. 02-809030 Fax 0272011063</td>
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<td>SPAIN</td>
<td>Via Fatebenefratelli 26 - 20121 Milano</td>
<td>Tel. 026328831 Fax 026571043</td>
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<td>SYRIA</td>
<td>Corso Sempione 23 – 20143 Milano</td>
<td>Tel. 02-34690216 Fax 02-34531592</td>
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<td>UNITED STATES</td>
<td>Via Principe Amedeo 2/10 - 20121 Milano</td>
<td>Tel. 02290351 Fax 0229001165</td>
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<tr>
<td>SWEDEN</td>
<td>Via Agnello 8 - 20121 Milano</td>
<td>Tel. 02-86915266 Fax 02-86910211</td>
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<tr>
<td>SWITZERLAND</td>
<td>Via Palestro 2 - 20121 Milano</td>
<td>Tel 027779161 Fax 0276014296</td>
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<td>THAILAND</td>
<td>Viale Berengario 15 - 20149 Milano</td>
<td>Tel. 024988439 Fax 02460299</td>
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<td>TUNISIA</td>
<td>Viale Bianca Maria 8 - 20129 Milano</td>
<td>Tel. 025410050 Fax 0254100400</td>
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<td>TURKEY</td>
<td>Via Larga 19 - 20122 Milano</td>
<td>Tel. 02-5827201 Fax 02-58212081</td>
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<tr>
<td>UKRAINE</td>
<td>Via Ludovico di Breme 11 - 20156 Milano</td>
<td>Tel. 0286995789 Fax 0286984863</td>
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<tr>
<td>UNITED KINGDOM AND NORTHERLAND</td>
<td>Via S. Paolo 7 - 20121 Milano</td>
<td>Tel. 02723001 Fax 0286465081</td>
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<tr>
<td>URUGUAY</td>
<td>Piazza A. Diaz 6 - 20123 Milano</td>
<td>Tel. 028056786 Fax 028646977</td>
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<tr>
<td>VENEZUELA</td>
<td>Corso Europa 5 - 20122 Milano</td>
<td>Tel. 0276006293 Fax 0276002170</td>
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</table>
LIVING IN MILAN

MAIL
Post offices are marked with a “Poste Italiane” (or PT) sign (blue text on a yellow background). The Central Post Office In via Cordusio, 4 is open Monday-Friday 8.00-19.00 and Saturday 8.30-12.00, and is closed on Sundays.
Other post offices are located all around the city and they generally open in the morning, Mon-Fri 8.00-14.00, Sat 9.30-13.00.
You can purchase stamps at any Tobacconist’s (T sign). Prices change often; it is a good idea to check on the Poste Italiane website www.poste.it/en/ (in English) or ask the tobacconist/postal officer. Red post boxes are usually located outside post offices and tabacchi shops. They have two slots:
1) “Per la Città” slot (city mail)
2) “Per tutte le altre destinazioni “slot (all the other domestic and international destinations)

For important letters, documents, etc. we recommend that you use a certified postage system that gives you a traceable receipt (posta raccomandata). Italian first day covers and other philatelic products are sold at the Central Philately Office (Via Cordusio, 4).

Main Couriers
UPS Tel. 800 877 877 (toll free), info at www.ups.com (in English)
TNT Tel 199 803 868, info at www.tnt.it (in Italian)
DHL Tel. 199 199 345, info at www.dhl.it (in English)
Bartolini, info at www.bartolini.it (in English)

EXPATRIATE ORGANIZATIONS & INTERNATIONAL EVENTS

American Business Luncheon created by and for members of the (north) American community living and working in Milano. Today the American Business Luncheon is open to all those who are interested in have business dealings with North America and North American companies.
Luncheons are held once a month (info@americanbusinessgroup.org)

Aperonet is a social networking group where foreigners and Italians meet without a fixed schedule in the evening at various places in Milan. Check at http:\asperonet.jimdo.com. For info write to aperitivonet@gmail.com

Association Milan Accueil helps French and French-speaking people who have moved to Milan. It organizes meetings, social, sport and hobby events. It publishes the bimonthly “Tam Tam”.
Tel: 02.4871.2519 Mail: milano.accueil@tiscali.it

Benvenuto Club Of Milan is a club of English speaking women of many nationalities. They meet monthly to support women who moved into the Milan area. They have an extensive program of special activities, visits and volunteer work.
Contact the Newcomers Director at: 338.969.1563 or newcomersbenvenuto@yahoo.com

The British Chamber of Commerce for Italy is the focal point of the British business community in Milan and other major Italian cities. Activities in Milan include a monthly lunch – an ideal networking opportunity – on the last Thursday of the month, seminars, tax and legal round tables, as well as an interesting social calendar (wine trips, golf outings, etc). Info at www.britchamitaly.com or 02-877798.

Eurocircle was founded in 2000 in NY. Its goal is to enable expatriated professionals to meet, to express themselves, network, socialize, and find information about the city to which they have moved. Milan’s EuroCircle organizes a monthly happy hour and dinner in the city center for expatriates from all over the world. Contact milan@eurocircle.com and state “Membership to EuroCircle” in subject line. Info at www.eurocircle.net

Club Finlandia Milano tel. 340-7602240 club.finlandia@gmail.com, www.clubfinlandia.com

Ellenic Culture Centre tel. 02.5519.0450 www.centroellenicodicultura.it, info@centroellenicodicultura.it

The Royal Milan & Bordighera Hash House Harriers is a branch of the original club set up in Malaysia by British colonists who, given the lack of hares or foxes in that distant land, invented a chase based on a human hare leaving trails (true and false) of flour. Today, in their attempts to cater for “the fit, the unfit and the social misfit”, they hold a group run in Milan, a run in the countryside and various other events. E-mail: stovieblunder@milanhhh.com; info at www.milanhhh.com

Markets & External Affairs – International Student Desk
iBrit, Istituto Brasile Italia, is the official organization for Brazilian culture in Milan, providing information on the country, and organising various cultural events including children's activities.
For further information, iBrit, Via Borgogna 3, tel. 02.49529474, info@ibrit.it

The Indian association of Milan is a social, non-profit organization, celebrating Indian festivals and running other events, cricket matches and more. Tel 02.21590175.

Partyamo was created by Steven Walthew for international people. It organizes social events which bring together everyone staying in Milan: picnics in the park, ceilidhs, aperitivi, Sunday brunches, day trips and more. See the website www.partyamo.com for details and enrolment form.

Toastmasters is a bilingual club for improving public speaking abilities: holds twice-monthly meetings on Tuesdays. Info at www.toastmasters.it or info@toastmasters.it

At Old Fashion Café, Viale Alemagna 6, INTERNATIONAL PLACE, a popular event for international students and tourists is organized every Wednesday: music, buffet, cocktails, film in the original language, disco, run by Eventsplace (www.oldfashion.it, tel. 02-8056231).

FNAC runs English (every Wednesday, 13.15-14.15), French (every Tuesday, 13.15-14.15) and Spanish (every Thursday, 13.15-14.15) conversation sessions, admission free. Via Torino/Via della Palla, tel. 02.869541, info.milano@fnac.it).

Leopardi 13 has launched “International Happy Hours”, every Tuesday, run by a language school in cooperation with an event organiser. It is aimed at international people in Milan for brief periods, for those who are studying a language and want to practice conversation in a relaxing atmosphere.
Via Leopardi 13 (MM1/2 Cadorna), 7:00 – 2:00
Happy hour every evening: 18.30-22.00.
Tel 02.43319190 - 393.7496785

MUSEUMS AND SIGHTSEEING
CENACOLO VINCIANO
Piazza Santa Maria delle Grazie, 2 (corso Magenta) - Tel. 02 4987588 - www.cenacolovinciano.net
PINACOTECA DI BRERA
Via Brera, 28 - Tel. 02/722631 - www.brera.beniculturali.it
MUSEO DEL NOVECENTO
Piazza del Duomo 14 – Tel. 02-860358 - www.museodelnovecento.org
MUSEO DELLA SCIENZA E DELLA TECNOLOGIA “Leonardo da Vinci”
Via S. Vittore, 21 - Tel. 02/485551 - www.museosciencia.org
PINACOTECA AMBROSIANA - BIBLIOTECA AMBROSIANA
Piazza Pio XI, 2 - Tel. 02/806921 - www.ambrosiana.eu
MUSEO DEL DUOMO DI MILANO
Via Arcivescovado 1 – Tel. 02-72022656 - www.duomomilano.it
TRIENNALE BOVISA
Viale Alemagna 6 – Tel. 02-724341 - www.triennale.org
MUSEO POLDI PEZZOLI
Via Manzoni, 12 - Tel. 02/794889 - www.museopoldipezzoli.it
MUSEO BAGATTI VALSECCHI
Via Santo Spirito, 10 - Tel. 02/76006132 - www.museobaggattivalsecchi.org
MUSEO DIOCESANO
Corso di Porta Ticinese, 95 - Tel. 02/89420019 - www.museodiocesano.it
MUSEO SANT’EUSTORGIO
Piazza S. Eustorgio, 3 - Tel. 02/89402671 - www.santeustorgio.it
MUSEO CASA MANZONI
Via Morone, 1 - Tel. 02/86460403 - www.casadelmanzioni.mi.it
BIBLIOTECA NAZIONALE BRAIDENSE
Via Brera, 28 - Tel. 02/86460907 - www.braidense.it
FONDAZIONE ANTONIO MAZZOTTA
Foro Bonaparte, 50 - Tel. 02/878197 - www.mazzotta.it
BIBLIOTECA DI VIA SENATO
Via Senato, 14 - Tel. 02/76215318 - www.bibliotecadiviasenato.it
SPAZIO OBERDAN
Via Vittorio Veneto, 2 - Tel. 02/77406316 www.cinetecamilano.it
MUSEO POPOLI E CULTURE
Via Bianchi Mosé, 94 - Tel. 02/438221 www.pimemilano.com
MUSEO TEATRALE ALLA SCALA
Largo Ghiringhelli 1 - P.zza Scala - Tel. 02/88792473 www.teatroallascala.org
ARCHIVIO DI STATO
Via Senato, 10 - Tel. 02/7742161 - http://www.archivi.beniculturali.it
MEAZZA STADIUM (SAN SIRO) & MUSEUM
Via Piccolomini, 5 - Tel. 02 4042432 www.sansiro.net;
www.acmilan.com (AC Milan); www.inter.it (FC Internazionale)
**USEFUL LINKS**

Official Milan Website: [http://www.comune.milano.it/](http://www.comune.milano.it/)

**CITY GUIDES**

[http://www.milanozine.it/](http://www.milanozine.it/)
[www.hellomilano.it/](http://www.hellomilano.it/)
[www.milanometropoli.com](http://www.milanometropoli.com)
[www.easymilano.it/eng/](http://www.easymilano.it/eng/)

**ONLINE NEWSPAPERS**

[www.corriere.it/english/?fr=tcol](http://www.corriere.it/english/?fr=tcol) (English version of the most popular Italian newspaper)
[http://www.ansa.it/web/notizie/rubriche/english/english.shtml](http://www.ansa.it/web/notizie/rubriche/english/english.shtml) (news in English)

**NIGHTLIFE AND ENTERTAINMENT**

[www.milanodabere.it](http://www.milanodabere.it); [www.milanotonight.it](http://www.milanotonight.it) (nightlife)
[www.mymovies.it/cinema/milano/](http://www.mymovies.it/cinema/milano/) (cinemas)
[www.fieramilano.com](http://www.fieramilano.com) (Milan’s trade fair district website)
WELCOME TO BOCCONI